

Federal Communications Commission
Washington DC

Re: Docket 98-67 - Petition for clarification on Captel

Dear FCC:

I am profoundly hard of hearing in both ears, with a 95 decibal loss iin both ears, and I wear two powerful behind digital hearing aids.

In addiition to the hearing aids, I must use assistive technology so aas to hear and understand the clarity of the words better when conversing with people.

Many times,I do have problems underdstanding words on the telephone when conversing.

I have used the Captel in offices where it is being tried on an experimental baisis. I find it just wonderful. In addition to hearing the words of the person I am speaking to, I can also read and underdstand the words that I am missing and are not clear to me.

I am writing to ask the FCC to approve the use of Captel, I find Captel a fast, good, equal or better then VCO. With Captel, I can conduct my personal and business phone conversations in an excellent manner. With Captel I and the person on the other end of the phone are conversing just like most Americans, without the sometimes hinderance of a relay operator.

If I use a strong amplified phone, things are just worse. Many times strong amplification just makes underdstanding the words worse.

I am asking you to please expedite the use of Captel for those of us that need it to live our daily life and run our businesses.

Sincerely,

Joseph Gordon
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